

## Exhibit 300: Capital Asset Summary

### Part I: Summary Information And Justification (All Capital Assets)

#### Section A: Overview & Summary Information

**Date Investment First Submitted:** 2009-06-30  
**Date of Last Change to Activities:** 2012-06-21  
**Investment Auto Submission Date:** 2012-02-27  
**Date of Last Investment Detail Update:** 2012-02-27  
**Date of Last Exhibit 300A Update:** 2012-02-27  
**Date of Last Revision:** 2012-06-21

**Agency:** 029 - Department of Veterans Affairs      **Bureau:** 00 - Agency-Wide Activity

**Investment Part Code:** 01

**Investment Category:** 00 - Agency Investments

**1. Name of this Investment:** Benefits 21st Century Education

**2. Unique Investment Identifier (Ull):** 029-666666107

#### Section B: Investment Detail

- 1. Provide a brief summary of the investment, including a brief description of the related benefit to the mission delivery and management support areas, and the primary beneficiary(ies) of the investment. Include an explanation of any dependencies between this investment and other investments.**

The Benefits 21st Century Education investment will provide a client-centered approach to delivering the benefits provided under the Post 9/11 GI Bill. The initiative will expedite a percentage of supplemental claims for beneficiaries via automation, and develop requirements for expanded customer service functions. Successful implementation will allow Veterans, service members, and eligible dependents to continue to receive their education benefits in a timely fashion despite the increased volume in Post 9/11 GI Bill benefit claims. The Benefits 21st Century Education investment strives to ease the reentry of Veterans into civilian life by increasing awareness of, access to, and use of VA health care, benefits, and services. The system developed through this initiative provides timely and accurate decisions on education claims and continued payments at appropriate levels to enhance Veterans' and Service members' ability to achieve educational and career goals. This investment aligns with VA strategic goals 1 and 2 and integrated objectives 1 and 3. VA Strategic Goals: 1) Improve the quality and accessibility of health care, benefits, and memorial services while optimizing value; and 2) Increase Veteran client satisfaction with health, education, training, counseling, financial, and burial benefits and services. VA Integrated Objectives: 1) Make it easier for Veterans and their families to receive the right benefits, meeting their expectations for quality, timeliness, and responsiveness; and 3) Build our internal capacity to serve Veterans, their families, our employees, and other stakeholders efficiently and effectively.

The Benefits 21st Century Education investment has no development dependencies with any other investment. It's understood that this investment is dependent upon operational systems funded by Benefits IT Support for enterprise data.

**2. How does this investment close in part or in whole any identified performance gap in support of the mission delivery and management support areas? Include an assessment of the program impact if this investment isn't fully funded.**

Prior to this investment, no system existed to process Post 9/11 GI Bill claims. This investment was planned for completion in FY 2011; however, new legislation (PL111-377) superseded the planned development efforts. The legislation included short suspense deadlines, but without the necessary funding for implementation. Thus, originally planned development for FY 2011 was deferred to FY 2012 and FY2012 was funded via reprogramming. FY 2013 funding will be necessary to maintain system operations and transition from a transformational initiative to a steady state program. If this investment is not fully funded for FY13, the GI Bill Long Term Solution will lack the necessary sustainment funds for its cloud computing environment, which is the operational infrastructure of the new system. Additionally, this investment will lack an appropriate transfer of knowledge between development and operations personnel. Thus Veterans and their beneficiaries will have their Post 9/11 GI Bill education claims dramatically slowed as the new claims processing system will be inoperable.

**3. Provide a list of this investment's accomplishments in the prior year (PY), including projects or useful components/project segments completed, new functionality added, or operational efficiency achieved.**

FY 2011(PY) accomplishments include: Enhanced enrollment processing and the interface with the VA Online Certification of Enrollment (VAONCE) system. Payments enhancement, initial claimant self-service, and the interface with the Benefits Delivery Network (BDN) system. BDN payment application allowed for full operational capability.

**4. Provide a list of planned accomplishments for current year (CY) and budget year (BY).**

FY 2012 (CY) planned accomplishments include: Automation for a percentage of supplemental claims, and additional user functionality as refined by the business sponsor, which will include among others: Multiple entitlements, kickers and supplementals, work product change summary, and letter generation and correspondence. Efforts will include reduction of the existing backlog as defined by the business June 2011. The program will begin to transition from an Interagency Agreement with SPAWAR to VA resources and contractors, as well as transition from a VA major initiative to a steady state VA program. FY 2013 (BY) planned accomplishments include: Knowledge transfer and continuation of operations in a full sustainment state.

**5. Provide the date of the Charter establishing the required Integrated Program Team (IPT) for this investment. An IPT must always include, but is not limited to: a qualified fully-dedicated IT program manager, a contract specialist, an information technology specialist, a security specialist and a business process owner before OMB will approve**

**this program investment budget. IT Program Manager, Business Process Owner and Contract Specialist must be Government Employees.**

2009-06-10

## Section C: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.C.1 Summary of Funding

	PY-1 & Prior	PY 2011	CY 2012	BY 2013
Planning Costs:	\$0.0	\$0.0	\$0.0	\$0.0
DME (Excluding Planning) Costs:	\$89.0	\$69.9	\$52.0	\$0.0
DME (Including Planning) Govt. FTEs:	\$1.9	\$1.8	\$0.0	\$0.0
Sub-Total DME (Including Govt. FTE):	\$90.9	\$71.7	\$52.0	0
O & M Costs:	\$0.0	\$15.1	\$13.0	\$11.2
O & M Govt. FTEs:	\$0.0	\$0.1	\$0.2	\$0.2
Sub-Total O & M Costs (Including Govt. FTE):	0	\$15.2	\$13.2	\$11.4
Total Cost (Including Govt. FTE):	\$90.9	\$86.9	\$65.2	\$11.4
Total Govt. FTE costs:	\$1.9	\$1.9	\$0.2	\$0.2
# of FTE rep by costs:	15	15	2	2
Total change from prior year final President's Budget (\$)		\$-4.0	\$60.9	
Total change from prior year final President's Budget (%)		-4.40%	1.00%	

**2. If the funding levels have changed from the FY 2012 President's Budget request for PY or CY, briefly explain those changes:**

FY11 funding has decreased by 2.551M. Govt FTE costs were not included in the prior submission, thus funding actually decreased by 4.387M. This is attributable to not executing an option on the BDN support contract and the cloud computing contract coming in lower than anticipated. FY12 funding has increased by 60.934M. Govt FTE were not included, thus 0.226M was excluded from the total. 60.708M reprogramming was added to support development that was deferred in FY11 to accommodate PL111-377.

## Section D: Acquisition/Contract Strategy (All Capital Assets)

Table I.D.1 Contracts and Acquisition Strategy

Contract Type	EVM Required	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	IDV Agency ID	Solicitation ID	Ultimate Contract Value (\$M)	Type	PBSA ?	Effective Date	Actual or Expected End Date
Awarded	3600	<a href="#">v10DY77150</a>	GS06F0067Z	4730							
Awarded	3600	<a href="#">VA11810F0004</a>	GS06F0529Z	4730							
Awarded	3600	V0010A116E95270	GS35F0250J	4730							
Awarded	3600	<a href="#">VA798AP0068</a>									
Awarded	3600	<a href="#">VA11810F0403</a>	GS35F0783M	4730							
Awarded	3600	VA11810F0153	W91QUZ06A0003	9700							
Awarded	3600	<a href="#">VA11810P0114</a>									
Awarded	3600	<a href="#">VA11810F0004</a>	GS06F0529Z	4730							
Awarded	3600	<a href="#">VA11810P0076</a>									
Awarded	3600	<a href="#">va11810F0428</a>	GS00T03AHD0010	4735							
Awarded	3600	<a href="#">V0010A116E95270</a>	GS35F0250J	4730							
Awarded	3600	<a href="#">V0010A116E95270</a>	GS35F0250J	4730							
Awarded	3600	<a href="#">VA11810F0403</a>	GS35F0783M	4730							
Awarded	3600	<a href="#">VA11810P0114</a>									
Awarded	3600	<a href="#">VA798100830</a>	VA798P0013	3600							
Awarded	3600	VA11811F0086	NNG07DA41B	8000							
Awarded	3600	<a href="#">V0010A116E9</a>	GS35F0250J	4730							

Table I.D.1 Contracts and Acquisition Strategy

<a href="#">Contract Type</a>	<a href="#">EVM Required</a>	<a href="#">Contracting Agency ID</a>	<a href="#">Procurement Instrument Identifier (PIID)</a>	<a href="#">Indefinite Delivery Vehicle (IDV) Reference ID</a>	<a href="#">IDV Agency ID</a>	<a href="#">Solicitation ID</a>	<a href="#">Ultimate Contract Value (\$M)</a>	<a href="#">Type</a>	<a href="#">PBSA ?</a>	<a href="#">Effective Date</a>	<a href="#">Actual or Expected End Date</a>
		<a href="#">5270</a>									
Awarded	3600	<a href="#">V0010A116E9 5270</a>	GS35F0250J	4730							
Awarded	3600	<a href="#">V0010A116E9 5270</a>	GS35F0250J	4730							
Awarded	3600	<a href="#">VA11811F007 2</a>	GS35F0073U	4730							
Awarded	3600	<a href="#">VA798A11F10 22</a>	NNG07DA44B	8000							
Awarded	3600	<a href="#">VA11810P007 6</a>									
Awarded	3600	<a href="#">V0010A116E9 5270</a>	GS35F0250J	4730							

**2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:**

VA Notice 10-2 issued on August 25, 2010, rescinds VA Directive 6061, VA Earned Value Management System for both government and contractor costs for development work on major Information Technology (IT) capital investments. Instead, all VA contracts are required to comply with the VA's Project Management Accountability System (PMAS), which incorporates industry best practices for measuring project performance.

## Exhibit 300B: Performance Measurement Report

### Section A: General Information

**Date of Last Change to Activities:** 2012-06-21

### Section B: Project Execution Data

**Table II.B.1 Projects**

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
1011020615	Education Application Development – WSMS	<p>The Work Study Management System (WSMS) processes and manages veteran Work Study student applications, contracts, and time records. It is used by Regional Processing Offices (RPOs) to process these claims.</p> <p>The system facilitates the processing of benefits claims from veterans enrolled in work study programs by improving the efficiency, accuracy and management of claims for benefits.</p>			
1103030604	Education Application Development – TIMS	<p>TIMS is a critical application that supports the processing of Education benefits that fall under Chapter 30, 32, 33, 35, 1606 and 1607. TIMS contains electronic claims folders and provides electronic storage, retrieval and workflow processing for all VA education benefits claims.</p>			
1106170603	Chapter 33 Release 5_1	<p>The Automate GI Bill Program assists the veteran and other beneficiaries by improving the</p>			



Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
		quality and accessibility of the Post 9/11 GI Bill educational benefit. Release 5 will improve automation and self-service functionality within the long-term solution (LTS) as well as integration with other VA systems. Additionally, it will include support for the transition of software licenses back to the VA.			
1109141019	Automate GI Bill Long-Term Solution Development	The Automate GI Bill Program assists the veteran and other beneficiaries by improving the quality and accessibility of the Post 9/11 GI Bill educational benefit. The Chapter 33 Automation Deployment 1 will provide initial automation capability likely focusing on a subset of supplemental claims processing and will include additional functional stories depending on available deployment capacity.			
1201260833	Veterans Retraining Assistance Program (VRAP)	The Veterans Retraining Assistance Program (VRAP) was signed into law on November 21, 2011, as part of the Veterans Opportunity to Work (VOW) to Hire Heroes Act of 2011 (PL 112-56). This program directs the Department of Veterans Affairs (VA), in cooperation with the Department of Labor (DOL), to pay the chapter 30 full-time rate to unemployed eligible Veterans. Qualified Veterans, between the ages of 35 and 60, may receive up to 12 months worth of training benefits in pursuit of a high demand occupation (as deemed by the			

Table II.B.1 Projects

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
------------	--------------	---------------------	--------------------	-------------------------	------------------------------

DOL). The project is to develop the necessary interagency agreements; claims processing procedures; IT support and procedures; and essential reports required to successfully implement VRAP in cooperation with the DOL.

Activity Summary

Roll-up of Information Provided in Lowest Level Child Activities

Project ID	Name	Total Cost of Project Activities (\$M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance (\$M )	Cost Variance (%)	Total Planned Cost (\$M)	Count of Activities
1011020615	Education Application Development – WSMS							
1103030604	Education Application Development – TIMS							
1106170603	Chapter 33 Release 5_1							
1109141019	Automate GI Bill Long-Term Solution Development							
1201260833	Veterans Retraining Assistance Program (VRAP)							

Key Deliverables

Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days )	Schedule Variance (%)
1109141019	Planning Phase Finish	Release/strategic planning identifies the high-level feature sets that will likely be included in a release.	2011-10-17	2011-10-17	2011-10-17	34	0	0.00%

Key Deliverables								
Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days )	Schedule Variance (%)

The final payload is determined by VBA through an iterative grooming of the user story backlog.

Section C: Operational Data

Table II.C.1 Performance Metrics								
Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency

NONE